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6/23/20

OCEA CUSTOMER
OCEA BUSINESS CUSTOMER
ANY STREET
OLDHAM COUNTY, KENTUCKY

Welcome to the MSD family of wastewater treatment customers.

Following MSD's purchase of the Oldham County Environmental Authority (OCEA) wastewater system, we will take control of the system beginning July 1, 2020. Day to day work at the facilities will continue to be performed by Veolia Water until 2022. MSD will now oversee the Veolia contract.

MSD will hold OCEA customer rates at the current monthly average of \$86.93 per month during the balance of the Veolia contract. In 2022, MSD will lower the average monthly rate for the approximately 6,000 residential customers to \$76.93 per month. New development capacity charges remain as currently applied by OCEA.

MSD will continue the high-level of service that you expect after the Veolia contract ends.

Benefits

Watersheds cross over political boundaries. When we look holistically across the watershed, MSD brings economies of scale and improvements that benefit the entire area by taking a regional approach.

One of MSD's initial projects in Oldham County will be to decommission the outdated Ash Avenue Wastewater Treatment Plant, which was designed to operate for 20 years but has been in service for more than 30 years. We will replace this outdated plant with a more cost-effective solution by directing that wastewater to our existing Hite Creek Water Quality Treatment Center. That will improve sewer service reliability and improve the health of your local waterways. We expect to complete this project by the end of 2021.

The Ash Avenue project is just one example of the efficiencies and economies of scale we can achieve when we take a regional approach to watershed management.

Again, welcome to the MSD family. If you have any questions, please call MSD Customer Relations at 502.540.6000, or contact us by email at CustomerRelations@LouisvilleMSD.org. The existing direct number for OCEA, 502.225.9477, will continue to function during the transition period.

Sincerely,

James A. Parrott
MSD Executive Director